



System 1 and System 2



• System 2: allocates attention to the effortful mental activities that demand it.

10/18/2018





3













Group B

 You are going to look briefly at a picture and then answer some questions about it. The picture is a rough sketch of a poster for a
 trained seal act. Do not dwell on the picture. Look at it only long enough to "take it all in" once. After this, you will answer YES or NO to a series of questions.





- 9. A ball?
- 10. A fish?

Testing System 1 and System 2

A bat and a ball cost \$1.10 in total. The bat costs \$1.00 more than the ball. How much does the ball cost? ____cents

 If it takes 5 machines 5 minutes to make 5 widgets, how long would it take 100 machines to make 100 widgets?
 ____minutes



Rational Choice by a Rational Man

- A rational man makes a rational choice based on
- a. Current assets [money, physiological state, psychological capacity, social relationship, feelings]
- b. Possible consequences of the choice
- c. Likelihood of the consequences [uncertainty]

Assumptions here are...

a. Knowledge of the problem

=> Decision maker (DM) has a clear picture of the problem set of alternatives.

b. Clear preferences

=> DM has a complete ordering over the entire set of alternatives.

c. Ability to optimize, Do not make mistakes

=> DM has all the skill (unlimited capacity) necessary to make whatever complicated calculations are needed to discover his optimal course of action.



Framing Effect

The Framing of Decisions and the Psychology of Choice

Amos Tversky; Daniel Kahneman

Science, New Series, Vol. 211, No. 4481. (Jan. 30, 1981), pp. 453-458.



Example 1

Problem I
 [N=77]

Which of the following options do you prefer?

A. A sure win of \$30 [78%]

B. 80% chance to win \$45 [22%]

Problem II [N=77]
Consider the two-stage game.
1st stage: 75% chance to end the game without winning anything, 25% chance to move into the second stage.
2nd stage:
C: a sure win of \$30
[74%]
D: 80% chance to win \$45
[26%]

• Problem III [N=81]

E. 25% chance to win \$30 [42%]

F. 20% chance to win \$45 [58%]



Explanations:

• Problem II vs. III

Preferring C to D in Problem II is due to illusory "certainty effect" = pseudo-certainty effect

<= Problem II is "framed" to gain "certainty effect".

Due to Certainty Effect, 1% reduction of risk

> from 1% to 0% and from 2% to 1%

are valued quite differently.

Framing "Probabilistic event" or "Risk" as "certain gain" or "100% elimination of risk" could manipulate people's risk preference.

Example: Health Policy Decision

• Turkish government is preparing for the outbreak of an unusual Asian disease, which is expected to kill 600 people. Two programs to combat the disease have been proposed.

If program A is adopted, 200 people will be saved.

If program B is adopted,

1/3 probability that 600 people will be saved and 2/3 probability that no people will be saved.



Health Policy Decision

• Turkish government is preparing for the outbreak of an unusual Asian disease, which is expected to kill 600 people. Two programs to combat the disease have been proposed.

If program A is adopted, 400 people will die.

If program B is adopted,

- 1/3 probability that nobody will die and
- 2/3 probability that all 600 people will die.



Choice involving Gains => Risk Averse

Choice involving Losses => Risk Taking



• Any similar example???

Other Examples

- Label as a cash discount, rather than a credit card surcharge.
- Label as a **discount** if you book online, rather than an **extra charge** if you book by phone.
- Partitioned pricing people aren't as sensitive to increases in shipping and handling as they are for the unit's price
- Public goods experiments subjects contribute more if the payoff function is described as a gift to the other players, rather than as a public good
- Also contributed more when payoffs were phrased according to the group ("we" frame) rather than for individuals ("I" frame)

ORGANIZATIONAL BEHAVIOR AND HUMAN DECISION PROCESSES Vol. 76, No. 2, November, pp. 149–188, 1998 ARTICLE NO. OB982804

All Frames Are Not Created Equal: A Typology and Critical Analysis of Framing Effects

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Special issue article: The social psychology of climate change Effects of message framing in policy communication on climate change

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Objective of the study:

What kind of combination(s) of framing levels result in the most persuasive communication of climate change policies?



• A candidate in national elections promises...

- a) Investments on renewable energy policy (eager approach strategy)
- b) Interventions on greenhouse gas emissions (vigilant avoidance strategy)
- <= Goal-pursuit strategies

15		Goal-pur	
А	<i>Eager approach strategy</i> 'If we invest in renewable energy sources like solar and wind power'		
	Outcome sensitivity		
Regulatory concern	Achievement of positive outcomes	Avoidance of negative outcomes	
Growth concern B	"we will obtain a positive return on the economic development."	'we will avoid a negative impact on the economic development.'	
Safety concern D	'we will obtain a reduction of energy costs.'	"we will avoid an increase of energy costs.	

1	suit strategy	25
F	<i>Vigilant avoidance strategy</i> 'If we intervene on the emissions of greenhouse gases responsible of global warming'	
Regulatory concern	Outcome sensi Achievement of positive outcomes	itivity Avoidance of negative outcomes
Growth concern G	'we will obtain better climatic conditions.'	'we will avoid worse climatic conditions.'
Safety concern	"we will obtain a reduction of the negative effects of natural disasters."	we will avoid an increase of the negative effects of natural disasters.





N = 95, university students

2 (outcome sensitivity: presence of positive vs. absence of negatives) × 2 (regulatory concern: growth vs. safety)

 \Rightarrow A + (B, C, D or E)

 \Rightarrow F + (G, H, I or J)

For eager approach or vigilance avoidance strategy





15		Goal-pur
А	Eager approach strategy 'If we invest in renewable energy sources like solar and wind power' Outcome sensitivity Achievement of Avoidance of positive outcomes	
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 A message focused on greenhouse gas emissions is more persuasive when it is framed in terms of the negative outcomes that may be avoided by adopting the policy and when the content of the message emphasizes safety as the primary concern.

Psychology, Health & Medicine, 2013 Vol. 18, No. 6, 645–653, http://dx.doi.org/10.1080/13548506.2013.766352

Routledge

The framing effect in medical decision-making: a review of the literature

Jingjing Gong^{a,1}, Yan Zhang^{b,1}, Zheng Yang^c, Yonghua Huang^a, Jun Feng^a and Weiwei Zhang^a*

Medical Decision Making and Framing Example

Case 1: Lung cancer treatment [surgery vs. radiation]

• Frame [survival rate vs. mortality rate]

⇒Surgery if survival rate

 \Rightarrow Radiation if mortality

Risk seeking if positively framed, risk averse if negatively framed <=reversed pattern is found.

(McNeil et al. (1982) On the elicitation of preferences for alternative therapies. The New England Journal of Medicine, 306, 1259-1262)

Case 2: Preventive behavior [human papillomavirus (HPV) vaccine]

• Frame [70% effective vs. 30% ineffective]

⇒Supported if positive framing ⇒Supported less if negative framing

(Bigman et al. (2010) Effective or ineffective: Attribute framing and the human papillomavirus (HPV) vaccine. Patient Education and Counseling, 81, S70-S76) Case 3: Preventive Behavior [Skin cancer + skin protection]

• Frame [risks of sun exposure (negative frame) vs. benefits of sunscreen (positive frame)]

 \Rightarrow Negative frame is more effective for this study.

(Thomas et al (2011) "Appearance matters: the frame and focus of health messages influences beliefs about skin cancer" British Journal of Health Psychology, 16, 418-429)

 ⇒Findings for Preventive Behavior are mixed.
 ⇒According to the meta analysis by Gallagher and Updegraff (2012), gain-framed messages were more likely to encourage prevention

behaviors (skin cancer, smoking cessation, physical activity)

Case 4: Detection Behavior [mammograms, screening for prostate cancer]

=> Results are mixed. Some studies find effective negative frame to engage in early detection behavior (Rothman et al. 1990), some found positive frames to be more effective (Apanovitch et al. 2003), and some did not find any difference in framing (Arora, 2000; Williams et al,2001; Gallagher and Updegraff, 2012).



Case 5: Addictive behaviors [smoking]

Smoking: combination of framing, intention to quit smoking and nicotine dependence .

Conditions	Frames	Examples
Consequence	Negative	Smoking damages your health and is expensive
	Positive	Quitting smoking improves your health and saves you money
Benefits of quitting smoking	Negative	Smoking gives you bad breath
	Positive	Quitting smoking refreshes your breath
Drawbacks of quitting smoking	Negative	Smoking may keep your weight down, but smoking is a much stronger cause of cardiovascular diseases than a few extra pounds
	Positive	By quitting smoking, you may gain some weight, but to prevent cardiovascular diseases, it is better to have a few extra pounds than to smoke
Self-efficacy issues	Negative	Doubt about whether you can quit smoking can make it harder for you to quit
	Positive	Self-confidence that you will succeed in quitting smoking will make it easier for you to quit



Status Quo Bias

• Major literature

uncertainty, 1988

- 1. "Anomalies: The endowment effect, loss aversion, and status quo bias"
- D Kahneman, JL Knetsch, RH Thaler The journal of economic perspectives, 1991
- 2. "Status quo bias in decision making"W Samuelson, R Zeckhauser Journal of risk and



- Current job
- Current investment option
- TL vs. USD vs. Euro
- School
- Transportation Choice
- Road choice
- Medical doctors choice
- Insurance option







Furthermore...

Even when the status-quo is the worst situation and taking an action improve the situation for sure, status-quo bias can still exist.

 people generally prefer inaction over action and thus choose options that are weighted toward inaction, which is often the default choice.



ORG	AN DONOR CARD help others to live in the event of my death.
I request that after my de A. Any part of my body b B. My kidneys⊟ cornea be used for transplan	eath: e used for the treatment of others⊠ or is□ heart□ lungs□ liver□ pancreas□ tation.
In the event of my death, Name: Sammy Jones Full Name: Martha Jones Signature and Date Signed	if possible contact: Telephone: XXX-XXX-XXXX
2.2	6/02/00















- Loss aversion (if reference point = status-quo)
- Endowment effect
- Anchoring (and Adjustment)

3. Psychological Commitment

- Sunk Cost Fallacy
 - Continuance of status-quo choices may be motivated to justify previous commitments to a course of action.
 - e.g. Teton Dam disaster, Vietnam war
 - The greater the investment in the status quo alternative, the more strongly it will be retained.
- Regret Avoidance
 - Individuals feel stronger regret for bad outcomes that are the consequence of new actions taken than for similar bad consequences resulting from inaction.

- 3. Drive for Consistency (Avoiding Cognitive Dissonance)
 - An Individual finds it difficult to maintain two conflicting stances or ideas simultaneously and consequently seeks cognitive consistency.
 - An individual tend to discard or mentally suppress information that indicates a past decision was in error.
- * cognitive dissonance is the mental stress or discomfort experienced by an individual who holds two or more contradictory beliefs, ideas, or values at the same time, or is confronted by new information that conflicts with existing beliefs, ideas, or values.

Have you ever experienced "Cognitive Dissonance"

Some Examples:

(making use of) Status-Quo Bias

• "Soft selling"

- Trial purchase without any obligation (if you don't like it, can return for full refund.)
- Free baby picture offer (free one picture, no obligation to buy others)
- Frequent flyer program

Brand loyalty

 An initial purchase and use of a brand significantly increase the likelihood of repurchase in a subsequent consumption decision.
 e.g. cell phone companies [phones, services] computer, car, insurance company, airplane...

Example (Status-Quo Bias): Portfolio

 "You are a serious reader of the financial pages but until recently have had few funds to invest. That is when you inherited a large sum of money from your great-uncle. You are considering different portfolios. Your choices are to invest in: a moderate-risk company, a high-risk company, treasury bills, municipal bonds."

 "...That is when you inherited a portfolio of cash and securities from your great-uncle. <u>A significant portion of</u> this portfolio is invested in a moderate risk company..."

=> What will be your choice of investment?









Electric Bill

6 alternatives (various combination of reliability and bill) are presented.

Group 1: Status Quo = High Reliability + 30% higher price

Group 2: Status Quo = Low Reliability + 30% lower price

Consumer Rationality and the Status Quo Author(s): Raymond S. Hartman, Michael J. Doane and Chi-Keung Woo Source: *The Quarterly Journal of Economics*, Vol. 106, No. 1 (Feb., 1991), pp. 141-162









Status Quo: not press a button

Alternative choice: press a button

Group 1: choice is made voluntarily by the participants

Group 2: participants are forced to make a choice



Study 3: Help participants to "experience" the new choice beforehand.

One such manipulation could be to require participants to press the button that reduced the shock probability early in the experiment. This would remove participants' resting-state inertia and thereby reduce their SQB. Support



However, this is frequently not possible. For example, it is difficult to mandate that people get flu vaccinations or get medical checkups on a regular basis. In such cases, it is important to provide individuals with sufficient support to overcome their inaction inertia (or other default state). Our findings from Study 3 suggest an effective way to do this would be to focus resources to induce individuals to try the recommended option once. After they have completed the activity for the first time, their psychological inertia (Gal, 2006) would make it easier for them to repeat the action. This suggests, for example, that it may be better to invest scarce resources to induce people to get the flu vaccine once, for the first time, rather than spend money on a broader campaign aimed both at potential first-time and repeat vaccine recipients. More broadly, efforts focusing on getting individuals to commence taking their medications as prescribed, go for their first medical checkup, or go for a first run may lead to the overcoming of patient inertia and the initiation of lasting compliance behavior.



=>Time Inconsistency

• When the optimal decision at one point in time is no longer the optimal choice at another point in time

Discounting

• Exponential discounting(time consistent)

$$f(t) = \delta^t$$

• Hyperbolic discounting (time inconsistent)

$$g(t) = \frac{1}{(1+Kt)}$$

K: adversiveness of delay (captures exactly how inconsistent time preferences are)







Reversal (under sl erbolic Disco	ightly different context) unting	
Q: How much dollars are you willing to accept after one week in order to forgo \$1.50 now?		
\$1.50		
	Reversal (under sl erbolic Disco ollars are you wil k in order to forg \$1.50	









Example	
You has paid \$90 for 1-day only nonrefundable ski lift and rental ticket beforehand.	
When you arrived at the resort, it happened that the weather condition was terribly bad, cold, icy, windy	
What will you do? (a) Stay and ski (b) Give up and go home	





Senario A

- A competitor had recently begun marketing a better version of the same plane.
- 90% the project has already completed (about 10 million dollars has already spent)

Q: Will you be willing to invest an additional one million dollars to complete the project?





